



Terms and Conditions

These Terms govern your use of the cshuds desktop application and related services (the "Service"). cshuds ("we", "us") is operated by an independent sole trader based in Portugal. Contact: info@cshuds.com. By creating an account or using the Service you agree to these Terms.

1. Payments & Merchant of Record

Our subscriptions are sold and processed by Paddle (Paddle.com Market Ltd) as our Merchant of Record and authorised reseller. Paddle handles the checkout, billing, invoicing, and applicable VAT/sales tax, and is the seller of record for your purchase. Your purchase is therefore also subject to Paddle's Buyer Terms. Receipts, invoices and billing support are provided through Paddle.

2. Eligibility & account

You must be at least 16 years old. You are responsible for your account credentials and for activity under your account. Provide accurate information and keep it current.

3. Licence

We grant you a personal, non-exclusive, non-transferable, revocable licence to install and use the Service and any HUDs or features made available to you, for your own broadcasting and observing use. You may not resell, redistribute, sublicense, decompile, or extract paid assets, models or HUD packages, or circumvent licensing or access controls. All rights not expressly granted are reserved.

4. PRO subscription

Certain features (e.g. Auto Observer, Cameras, X-ray, and premium HUDs) require an active PRO subscription. Subscriptions renew automatically for the stated period until cancelled. Prices are shown at checkout inclusive of applicable taxes; the current price is listed on our

Pricing page and may change with notice for future renewals. You can cancel at any time; access continues until the end of the paid period. See our Refund & Withdrawal Policy.

5. Acceptable use

Do not use the Service unlawfully, or to infringe others' rights.

Do not share one subscription across more devices than permitted, or attempt to bypass device limits.

Do not abuse shared infrastructure (e.g. camera relays/signalling) or attempt to disrupt the Service.

You are responsible for any content (camera feeds, logos, names) you transmit, and for obtaining consent from people you film.

6. Third parties & Valve

cshuds is an independent product. It is not affiliated with, endorsed by, or sponsored by Valve Corporation. "Counter-Strike" and related marks belong to Valve. The Service interoperates with Counter-Strike 2's Game State Integration and with third-party tools such as HLAE; your use of those is subject to their own terms. Map imagery and other game assets remain the property of their respective owners.

7. Disclaimers

The Service is provided "as is" and "as available", without warranties of any kind to the maximum extent permitted by law. We do not warrant uninterrupted or error-free operation. Nothing in these Terms limits your mandatory rights as a consumer.

8. Limitation of liability

To the extent permitted by law, we are not liable for indirect or consequential damages, or loss of data or profits. Our total liability is limited to the amount you paid for the Service in the 12 months before the event giving rise to the claim. Statutory consumer rights are unaffected.

9. Suspension & termination

We may suspend or terminate access for breach of these Terms. You may stop using the Service and delete your account at any time.

10. Governing law

These Terms are governed by the laws of Portugal. Mandatory consumer-protection rules of your country of residence continue to apply. EU consumers may use the European Commission's Online Dispute Resolution platform.

11. Changes

We may update these Terms; we will announce material changes in the app or by email.

Contact: info@cshuds.com.